

To ensure you are receiving our **AUTHENTIC PRODUCTS**, we highly recommend that you **ONLY** order from **AUTHORISED RESELLERS**. We care about our products and take much care with our retail stockists to ensure that you get the **BEST ADVICE**, service and experience with us at all times.

We therefore strongly discourage you from purchasing from unauthorised, third party sources (and potentially grey market) such as these below:

- Concept Skincare
- eBay
- Strawberry Net

We want you to have the best experience while shopping online, and unfortunately there are inherent risks in dealing with unauthorised websites and other third parties like those listed above. We would like you to be aware of some of the problems you can encounter:

- Inauthentic, outdated, damaged, or stolen products
- Counterfeit or altered formulae
- Non-receipt of products
- Absent or unreliable return policy
- Improper, incorrect, or unavailable product advice
- Outstanding customs duties and other taxes

We encourage you to contact us (09 636 1964) should you ever have any concern. We welcome any information which might help us keep our products away from unauthorised sellers.